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PTO/SB/21 (08-00)

U.S. Patent and Trademark Office: U.S. DB winder the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless i Application Number 10/044,581 **TRANSMITTAL** October 23, 2001 MAR 2 2 Filing Date **FORM** Timothy Gayle Goux First Named Inventor o be used for all correspondence after initial filing) CEMED 2165 Group Art Unit **Examiner Name** APR 3 0 2 CARE1 Attorney Docket Number Total Number of Pages in This Submission 6 <del>, recnnology Cent</del>er 2600 ENCLOSURES (check all that apply) **Assignment Papers** After Allowance Communication Fee Transmittal Form to Group Drawing(s) Fee Attached Appeal Communication to Board Licensing-related Papers of Appeals and Interferences Amendment/Reply Petition Appeal Communication to Group Petition to Convert to a (Appeal Notice, Brief, Reply Brief) After Final Provisional Application **Proprietary Information** Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Change of Correspondence Address Other Enclosure(s) (please Terminal Disclaimer Extension of Time Request identify below): Request for Refund Return Postcard; Preliminary Express Abandonment Request CD, Number of CD(s) Amendment Information Disclosure Statement Certified Copy of Priority Remarks: RECEIVED Document(s) Response to Missing Parts/ Incomplete Application APR 0 9 2002 Response to Missing **Technology** Center 2100 Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Gregory S. Smith Firm TROUTMAN SANDERS LLP Individual name MAY 0 2 2002 Signature March 22, 2002 Date CERTIFICATE OF MAILING I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on this date: 03-22-2002

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Date

March 22, 2002

Gregory S. Smith

Signature

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MAR 2 2 2007 **Patents** D STATES PATENT AND TRADEMARK OFFICE In Re Application of: GOUX, Timothy Gayle Group Art Unit: 2165 Serial No.: 10/044,581 **Examiner: Unassigned** Filed: October 23, 2001 SYSTEM AND METHOD FOR For: Atty. Docket No. CARE1 IMPROVING THE OPERATION ) OF A BUSINESS ENTITY AND (8116.110574) **MONITORING AND** REPORTING THE RESULTS RECEIVED **THEREOF** ) APR 3 0 2002 I hereby certify that this correspondence is being deposited via Express Mail Service in envelope EL755874268US Technology Center 2600 addressed to: Commissioner for Patents, BOX NON-FEE AMENDMENT, Washing, D.C. 20231 on March 22, 2002. Gregory Scott Smith, Reg. No. 40,819 RECEIVED PRELIMINARY AMENDMENT APR 0, 9 2002 Commissioner for Patents **Technology Center 2100** 

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Dear Sir:

as follows:

**GROUP 3600** 

MAY 0 2 2002

Prior to the first Office Action, please amend the above-identified patent application

## IN THE SPECIFICATION:

On page 1 line 5, after the title "A SYSTEM AND METHOD FOR IMPROVING THE OPERATION OF A BUSINESS ENTITY AND MONITORING AND REPORTING THE RESULTS THEREOF" insert -- RELATED APPLICATIONS